

News from Holbrook and Shotley Surgery

GP and Staff Training afternoons

Our next training afternoon will be on Thursday 6th February 2020. The practice will be open for patients to come in to collect/drop off prescriptions and book appointments/make enquiries at reception. However, there will be no clinical staff on site and our telephone lines will be switched over to the out of hours' service on these afternoons to allow for staff training. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

Shotley building work update

Our building works at Shotley are very nearly completed and we hope to soon be back to 'normal'! Thank you for your patience while we worked around the noise, dust and inconvenience. We will now have more clinical space and automated doors at the main entrance as well as updating our office space behind reception.

Merry Christmas!

We wish all our patients and local community a very happy Christmas and all best wishes for the coming year. We will be open as normal, except for the bank holidays (Christmas Day, Boxing Day and New Year's Day). Our staff would like to thank those patients who have kindly given us chocolates, biscuits etc for Christmas. This is much appreciated and we are pleased to know that you are happy with the high standards of service we strive to give to our patients.

Primary Care Network Pharmacist

In July 2019 we became part of the South Rural Primary Care Network (PCN), a group of five practices who can jointly employ additional staff to help with the clinical workload. As a PCN we have now employed a Community Pharmacist who will be able to help with medication reviews and queries. Emma Okeke will start with us in January for one day per week after an induction week before Christmas. You may get a telephone call from her if you have a query.

Julia Smith
Practice Manager